



Job Description – Sales Team Member

JAC Stores - Douglas Store

The basic full time hours are 37.5 hours per week, spread over 5 days. Monday to Saturday hours are 9:00am to 5:30pm and Sunday hours are 11:00pm to 4:00pm. Saturdays and Sundays are worked on a rota basis and extra hours are required in busy times or during staff leave etc.

You will be required to work in both our Strand Street and Castle Street stores.

This position requires somebody who will play a key role in enhancing the customer experience in the store by providing excellent Customer Service.

The main aspects of this position are:

- Actively greet, welcome, and communicate with customers, providing excellent and friendly customer service.
- Stocking up the sales areas within the store and merchandising customer areas.
- Keeping the store clean, tidy and well merchandised.
- Show a good level of flexibility and function. The job holders will cover Customer Service roles, work at the shop counters using an electronic till system and sell and promote our products. Computer experience is not essential, as full training will be given.
- All team members are expected to adhere to our store standards and policies.

There is a one hour unpaid lunch break between 11:30am and 2:30pm when working over 5 hours.

The above is meant as a general guide, and variations will be notified to you by a supervisor/manager.

Applications will only be processed upon receipt of a completed Application Form which are available online.