



Job Description – Seasonal Full Time Sales Team Member

JAC Stores - Douglas Stores

This vacancy is a seasonal position which will end on 31st December 2023.

This position is based in Douglas and you will be required to work in both our Strand Street and Castle Street stores.

The basic full time hours are 37.5 hours per week, spread over 5 days. These hours are based on Monday to Saturday hours between 9:00am to 5:30pm and Sunday hours between 11:00am to 4:00pm. Extra hours are required during the seasonal period.

Extra hours during this period are as per the below:

- Monday & Wednesday from November 20th hours between 9:00am to 8:00pm (Stocking Up)
- Thursdays from November 24th hours between 9:00am to 9:00pm (Late Night Shopping)
- 8:00am Starts on Tuesday & Thursdays in December (Picking of Store Replenishment Lists)

- Sunday hours in November & December are between 09:00am to 5:00pm

Saturdays and Sundays as well as any extra hours are worked on a rota basis.

The salary is a competitive rate of pay including an additional amount for rolled up holiday pay.

This position requires somebody who will play a key role in enhancing the customer experience in the store by providing excellent Customer Service.

The main aspects of this position are:

- Actively greet, welcome, and communicate with customers, providing excellent and friendly customer service.
- Stocking up the sales areas within the store and merchandising customer areas.
- Keeping the store clean, tidy and well merchandised.
- Show a good level of flexibility and function. The job holders will cover Customer Service roles, work at the shop counters using an electronic till system and sell and promote our products. Computer experience is not essential, as full training will be given.
- All team members are expected to adhere to our store standards and policies.

There is a one hour unpaid lunch break between 11:30am and 2:30pm when working over 5 hours.

The above is meant as a general guide, and variations will be notified to you by a supervisor/manager.

Applications will only be processed upon receipt of a completed Application Form which are available online.

<https://jacstores.co.uk/vacancies.html>